

| Particulars | UACS CODE | Current Year Accomplishments | | | Physical Target (Budget Year) | | | | | Variance | Remarks | |
|---|-----------|------------------------------|---------------------------|----------|-------------------------------|-------------|-------------|-------------|-------------|----------|---|--|
| | | 2020 | | | 2021 | | | | | | | |
| | | Actual Jan. 1-Sept. 31 | Estimate Oct.1-Dec. 31 | Total | Total | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | | | |
| 1 | 2 | 3 | 4 | 5 = 3 +4 | 6 = 7+8+9+10 | 7 | 8 | 9 | 10 | 11 | 12 | |
| Output Indicators | | | | | | | | | | | | |
| 1. Percentage of applications for Certificate of Compliance (COC) acted upon within 50 days from receipt of complete requirements | | 83.02% | 98% | 90.51% | 98% | 98% | 98% | 98% | 98% | 7.49% | <p>2020 target vs. 2020 accomplishment: Target not achieved.</p> <p>Affected by Enhanced Community Quarantine (ECQ) and ERC Advisory dated 17 March 2020 indicating that COCs/PAOs expiring during the quarantine period are extended for sixty (60) days from 14 April 2020, among others. and by the imposition of several community quarantine, lockdown of the Energy Regulatory Commission, and declaration of State of National Emergency.</p> | |
| 2. Number of audits conducted on sites and facilities (subjected to rate audits and regulatory visits) | | 940 | 209 | 1,149 | 860 | 215 | 215 | 215 | 215 | -289 | <p>2020 target vs. 2020 accomplishment: Already exceeded the total target for 2020.</p> | |
| 3. Percentage of consumer related cases resolved/decided within 60 days from the time the case was submitted for resolution | | 66.67% | 70% | 68.34% | 70% | 70% | 70% | 70% | 70% | 1.66% | <p>2020 target vs. 2020 accomplishment: Target not achieved.</p> <p>The ERC was supposed to achieve 3 out of 3 or 100% for the indicator but the Order was not released for one (1) case due to Presidential Proclamation No. 929, S. 2020 Imposing an Enhanced Community Quarantine (ECQ).</p> | |
| 4. Percentage of non-consumer related cases resolved/decided within 90 days from the time the case was submitted for resolution | | 97.22% | 60% | 78.61% | 65% | 65% | 65% | 65% | 65% | -13.68% | <p>2020 target vs. 2020 accomplishment: Exceeded the target.</p> | |
| 5. Number of rules and resolutions promulgated | | 8 | 6 | 14 | 12 | 1 | 2 | 1 | 8 | N/A | <p>2020 target vs. 2020 accomplishment: Achieved the target.</p> <p>The total 2021 target is lower compared to the total 2020 target.</p> | |

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| 1 | 2 | 3 | 4 | 5 = 3 +4 | 6 = 7+8+9+10 | 7 | 8 | 9 | 10 | 11 | 12 |
| 6. Number of new watt-hour meters tested and calibrated | | 1,270,744 | 926,748 | 2,197,492 | 1,743,000 | 392,175 | 479,325 | 479,325 | 392,175 | N/A | <p>2020 target vs. 2020 accomplishment: Target not yet achieved.</p> <p>Estimated 926,748 new watt hour meters testing & calibration to achieve target. The ERC was not able to continue its meter testing and calibration activities due to Presidential Proclamation No. 929, S. 2020 Imposing an Enhanced Community Quarantine (ECQ) and Executive Order No. 112 Imposing a General Community Quarantine (GCQ) within the National Capital Region and Enhanced Community Quarantine (ECQ) in High Risk Geographic Areas in the Philippines.</p> |

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