

QUARTERLY PHYSICAL REPORT OF OPERATION

As of December 31, 2020

Department: Other Executive Offices
 Agency : Energy Regulatory Commission
 Operating Unit: < not applicable >
 Organization Code (UACS):

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
ELECTRIC POWER INDUSTRY REGULATORY PROGRAM	3101000000000												
OO - Quality and reliability of electricity supply, and Outcome Indicators													
1. Percentage of cases with prayer for Provisional Authority (PA) acted upon within 75 days from filing		-	-	-	-	-							2018 Indicator
2. Percentage of pleadings filed within the period required/granted by the appellate courts		-	-	-	-	-							2018 Indicator
3. Percentage of show cause orders issued involving Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) licenses within 45 days from the discovery of violation		-	-	-	-	-							2018 Indicator
1. Percentage of Power Supply Agreement (PSA) cases with prayer for provisional authority acted upon within 75 days from filing		82%	82%	82%	82%	82%	100%	100%	N/A ¹	85.71%	95.24%	13.24%	2019 & 2020 Indicator. Exceeded the target. ¹ Acted upon in the 3rd Quarter pending promulgation.
2. Percentage of documents for external cases filed within the reglementary period		80%	80%	80%	80%	80%	N/A ²	N/A ²	50% ³	N/A ²	50%	-30%	2019 & 2020 Indicator ² For Q1, Q2 & Q4 - No pleading was filed or submitted since there was no pleading due. ³ For Q3 - Delay in the submission was caused by the lockdown and quarantine measures observed by the ERC, coupled by the closure of the Philippine Postal Office in relation to service of the pleading to other parties.
3. Percentage of show cause orders issued involving Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) licenses within 45 days from the discovery of violation		98%	98%	98%	98%	98%							2019 Indicator
4. Percentage of violators issued with Show Cause Order (SCO) within 45 days from the discovery of violation of rules relative to Certificate of Compliance (COC) and Retail Electricity Suppliers (RES)		98%	98%	98%	98%	98%	N/A ⁴	N/A ⁴	100%	100%	100%	2%	2020 Indicator. Exceeded the target ⁴ For Q1 & Q2 - No Show Cause Order was filed or submitted since there was no violation found.


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		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Output Indicators													
1. Percentage of applications for Certificate of Compliance (COC) acted upon from receipt of compliant submission		-	-	-	-	-							2018 Indicator
2. Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of Notice		-	-	-	-	-							2018 Indicator
3. Percentage of cases (violations, complaints and disputes and petitions/applications) resolved/decided		-	-	-	-	-							2018 Indicator
1. Percentage of applications for Certificate of Compliance (COC) acted upon within 50 days from receipt of complete requirements		98%	98%	98%	98%	98%	100%	91.52% ⁵	57.53% ⁶	45.12% ⁴	73.54%	-24.46%	2019 & 2020 Indicator. ⁴ For Q2 - Affected by Enhanced Community Quarantine (ECQ) and ERC Advisory dated 17 March 2020 indicating that COCs/PAOs expiring during the quarantine period are extended for sixty (60) days from 14 April 2020, among others. ⁵ For Q3 & Q4 - Affected by the imposition of several community quarantine, lockdown of the Energy Regulatory Commission, and declaration of State of National Emergency.
2. Number of audits conducted on sites and facilities (subjected to rate audits and regulatory visits)		209	209	209	209	836	210	230	500	677	1,617	781	2019 & 2020 Indicator. Exceeded the target.
3. Percentage of consumer related cases resolved/decided within 60 days from the time the case was submitted for resolution		70%	70%	70%	70%	70%	66.67% ⁷	N/A ⁸	N/A ⁸	N/A ⁸	66.67%	-3.33%	2019 & 2020 Indicator. ⁷ For Q1 - The ERC was supposed to achieve 3 out of 3 or 100% for the indicator but the Order was not released for one (1) case due to Presidential Proclamation No. 929, S. 2020 Imposing an Enhanced Community Quarantine (ECQ). ⁸ For Q2, Q3 & Q4 - No case was submitted for resolution.
4. Percentage of non-consumer related cases resolved/decided within 90 days from the time the case was submitted for resolution		60%	60%	60%	60%	60%	91.67%	100%	100%	100%	97.92%	37.92%	2019 & 2020 Indicator. Exceeded the target.
5. Number of rules and resolutions promulgated		1	2	1	10	14	1	4	3	4	12	-2	2019 & 2020 Indicator. The ERC is short of its target.
6. Number of new watt-hour meters tested and calibrated		549,373	549,373	549,373	549,373	2,197,492	484,713 ⁹	216,896 ⁹	569,135	596,309	1,867,053	-330,439	2019 & 2020 Indicator. ⁹ For Q1 & Q2 - The ERC was not able to continue its meter testing and calibration activities due to Presidential Proclamation No. 929, S. 2020 Imposing an Enhanced Community Quarantine (ECQ) and Executive Order No. 112 Imposing a General Community Quarantine (GCO) within the National Capital Region and Enhanced Community Quarantine (ECQ) in High Risk Geographic Areas in the Philippines.

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Date: 20 January 2021

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Chairperson & CEO

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