

**QUARTERLY PHYSICAL REPORT OF OPERATION  
As of March 31, 2020**

**Department:** Other Executive Offices  
**Agency:** Energy Regulatory Commission  
**Operating Unit:** < not applicable >  
**Organizational Code:** 26 08 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
ELECTRIC POWER INDUSTRY REGULATORY PROGRAM	31010000000000												
OO : Quality and reliability of electricity supply, and Outcome Indicators													
1. Percentage of cases with prayer for Provisional Authority (PA) acted upon within 75 days from filing		-	-	-	-	-							2018 Target
2. Percentage of pleadings filed within the period required/granted by the appellate courts		-	-	-	-	-							2018 Target
3. Percentage of show cause orders issued involving Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) licenses within 45 days from the discovery of violation		-	-	-	-	-							2018 Target
1. Percentage of Power Supply Agreement (PSA) cases with prayer for provisional authority acted upon within 75 days from filing		82%	82%	82%	82%	82%	100%				100%	18%	2019 & 2020 Target Exceeded the target.
2. Percentage of documents for external cases filed within the reglementary period		80%	80%	80%	80%	80%	N/A				N/A	N/A	2019 & 2020 Target. No pleading was filed or submitted for the first quarter of 2020 since there was no pleading due.
3. Percentage of show cause orders issued involving Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) licenses within 45 days from the discovery of violation		98%	98%	98%	98%	98%							2019 Target

4. Percentage of violators issued with Show Cause Order (SCO) within 45 days from the discovery of violation of rules relative to Certificate of Compliance (COC) and Retail Electricity Suppliers (RES)		98%	98%	98%	98%	98%	N/A				N/A	N/A	2020 Target. No Show Cause Order issued for the first quarter of 2020.
Output Indicators													
1. Percentage of applications for Certificate of Compliance (COC) acted upon from receipt of compliant submission		-	-	-	-	-							2018 Target
2. Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of Notice		-	-	-	-	-							2018 Target
3. Percentage of cases (violations, complaints and disputes and petitions/ applications) resolved/ decided		-	-	-	-	-							2018 Target
1. Percentage of applications for Certificate of Compliance (COC) acted upon within 50 days from receipt of complete requirements		98%	98%	98%	98%	98%	100%				100%	2%	2019 & 2020 Target. Exceeded the target.
2. Number of audits conducted on sites and facilities (subjected to rate audits and regulatory visits)		209	209	209	209	836	210				210	1	2019 & 2020 Target. Exceeded the target.
3. Percentage of consumer related cases resolved/ decided within 60 days from the time the case was submitted for resolution		70%	70%	70%	70%	70%	66.67%				66.67%	-3.33%	2019 & 2020 Target. The ERC was supposed to achieve 3 out of 3 or 100% for the indicator but the Order was not released for one (1) case due to Presidential Proclamation No. 929, S. 2020 Imposing an Enhanced Community Quarantine (ECQ).
4. Percentage of non-consumer related cases resolved/decided within 90 days from the time the case was submitted for resolution		60%	60%	60%	60%	60%	91.67%				91.67%	31.67%	2019 & 2020 Target. Exceeded the target.
5. Number of rules and resolutions promulgated		1	2	1	10	14	1				1	-	2019 & 2020 Target. Achieved the target.

6. Number of new watt-hour meters tested and calibrated		549,373	549,373	549,373	549,373	2,197,492	484,713				484,713	-64,660	2019 & 2020 Target. The ERC was not able to continue its meter testing and calibration activities due to Presidential Proclamation No. 929, S. 2020 Imposing an Enhanced Community Quarantine (ECQ).
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Date:

In coordination with:



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Date:

Approved By:



AGNES VST DEVANADERA

Chairperson & CEO

Date:

