

DEPARTMENT: ENERGY REGULATORY COMMISSION (ERC)/ OTHER EXECUTIVE OFFICES

FORM B

MFO/ Indicator (Qualitative and/ or Quantitative)	Unit of Measure	FY 2014 Accomplishments		2015 PHYSICAL PERFORMANCE TARGETS										BUDGET ALLOCATION (P'000)				
		PHYSICAL	FINANCIAL (P'000)	Q1		Q2		Q3		Q4		TOTAL TARGET	TOTAL ACTUAL	Q1 Actual	Q2 Actual	Q3 Actual	Q4 Actual	Total Actual + Target
				TARGET	ACTUAL	TARGET	ACTUAL	TARGET	ACTUAL	TARGET	ACTUAL							
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13=5+7+9+ 11)	(14=6+8+10+ 12)	(15)	(16)	(17)	(18)	(19=15+16+ 17+18)
<b>NO 1: Electric Power Industry Regulatory Services</b>																		
<b>Screening and Registration</b>																		
	1) No. of applications for certificates, permits and licenses acted upon	584		22	265	23	925	23	694	23	481	91	2,365					
	2) % of certificate, permit and license holders violating one or more of the authorization conditions in the last five (5) years	1%		8.4%	1.59%	8.4%	0.78%	8.4%	0.58%	8.4%	1.23%	8.4%	1.05%					
	3) % of applications for CPCN acted upon within 90 days from the receipt of compliant submission	100%		73.5%	100%	73.5%	N/A*****	73.5%	N/A*****	73.5%	N/A*****	73.5%	100.0%					
	4) % of applications of Certificate of Compliance (COC) acted upon within 50 days from receipt of compliant submission	100%		78.8%	100%	78.8%	100%	78.8%	100%	78.8%	100%	78.8%	100.0%					
	5) % of applications of Certificate of Registration for Wholesale Aggregators (WA) acted upon within 30 days from receipt of compliant submission	N/A		78.8%	N/A*	78.8%	N/A*	78.8%	N/A*	78.8%	N/A*	78.8%	N/A*					
	6) % of applications of Retail Electricity Suppliers (RES) acted upon within 50 days from receipt of compliant submission	100%		78.8%	N/A**	78.8%	N/A**	78.8%	N/A**	78.8%	N/A**	78.8%	N/A**					
	7) % of applications for franchise to operate sub-transmission assets as consortium acted upon within 90 days from the time the Commission declares the case as submitted for resolution	100%		73.5%	100%	73.5%	N/A*****	73.5%	100%	73.5%	N/A*****	73.5%	100.0%					
	8) % of applications for Certificate of Authority as Meter Shop acted upon within two (2) months from receipt of compliant applications	100%		78.8%	N/A***	78.8%	100%	78.8%	100%	78.8%	100%	78.8%	100.0%					

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		PHYSICAL	FINANCIAL (P'000)	Q1		Q2		Q3		Q4		TOTAL TARGET	TOTAL ACTUAL	Q1	Q2	Q3	Q4	Total Actual + Target
				TARGET	ACTUAL	TARGET	ACTUAL	TARGET	ACTUAL	TARGET	ACTUAL			Actual	Actual	Actual	Actual	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13=5+7+9+ 11)	(14=6+8+10+ 12)	(15)	(16)	(17)	(18)	(19=15+16+ 17+18)
<b>Monitoring</b>																		
9) No. of sites/facilities/meter laboratories inspected to monitor compliance with the terms and conditions of the license, permits, certificates issued		193		23	27	24	46	24	35	24	49	95	157					
10) No. of watt-hour meters (new and in-service) tested and calibrated		3,789,168		656,250	818,159	656,250	1,076,030	656,250	570,782	656,250	314,692	2,625,000	2,779,663					
11) No. of audits conducted on compliance to rules and regulations of ERC		511		132	114	132	112	132	179	133	234	529	639					
12) % of sites and facilities inspected and audits conducted which resulted in the issuance of show-cause orders		N/A		3.7%	N/A****	3.7%	N/A****	3.7%	N/A****	3.7%	N/A****	3.7%	N/A****					
13) % of sites and facilities inspected within the middle term of the validity of the certificate/license/permit issued		38%		34.7%	16.3%	34.7%	40.15%	34.7%	75%	34.7%	72.5%	34.7%	50.99%					
14) No. of Compliance Reports (Licenses) issued*****		N/A		N/A	N/A	N/A	N/A	N/A	N/A	1	1	1	1					
15) No. of Statistical Reports [Competitive Retail Electricity Market (CREM)] issued*****		N/A		N/A	N/A	N/A	N/A	N/A	N/A	3	3	3	3					
<b>Enforcement</b>																		
16) No. of cases (violations, complaints and disputes, and petitions/applications) resolved		538		117	172	117	135	118	200	118	139	470	646					
17) No. of rules and regulations promulgated		19		3	6	3	2	4	2	4	3	14	13					
18) % of consumer complaints resolved at pre-hearing stage		81%		73.5%	81.49%	73.5%	81.61%	73.5%	82.6%	73.5%	82.99%	73.5%	82.99%					
19) % of cases (applications/petitions and violations) decided within 90 days from the date the Commission declares the case as submitted for resolution		81%		73.5%	88.46%	73.5%	80.77%	73.5%	71.70%	73.5%	53.19%	73.5%	73.53%					
<b>TOTAL</b>			<b>102,976</b>											<b>37,536</b>	<b>25,691</b>	<b>21,127</b>	<b>40,504</b>	<b>124,858</b>

\*No WA applications were filed for 1st and 2nd Quarter of 2015. The WA scheme has been discontinued per Resolution No. 12, Series of 2015, issued on 15 July 2015.

\*\*Issuance of RES License is suspended pending the amendments of RES License Rules.

\*\*\*No CA as Meter Shop applications were filed for 1st Quarter of 2015.

\*\*\*\*No sites and facilities inspected and audits conducted which resulted in the issuance of show-cause order during the period.

\*\*\*\*\*No application for CPCN was declared submitted for resolution.

\*\*\*\*\*No application for franchise to operate sub-transmission assets as consortium was declared submitted for resolution.

\*\*\*\*\*New indicator for FY2015 due to the approved budget for consultancy.

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February 11, 2016  
Date