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**SCHEDULE J.1.3.1: PROPOSED INDICES FOR NETWORK PERFORMANCE AND SERVICE PERFORMANCE EXCEPT CALL CENTER**

Performance Indices	Units	HISTORICAL				Average	Standard Deviation	TARGET LEVELS (REGULATORY YEAR)			
		2004	2005	2006	2007			2010	2011	2012	2013
SAIFI	Number	5.34	2.99	5.10	8.04	5.37	2.07	5.37	5.37	5.37	5.37
CAIDI	Minutes	1,110.17	910.50	776.50	1,918.25	1,178.85	511.64	1,178.85	1,178.85	1,178.85	1,178.85
Planned SAIDI	Minutes	100.69	60.01	42.21	103.38	76.57	30.31	76.57	76.57	76.57	76.57
Voltage Violation	%							4.50%	4.50%	4.50%	4.50%
System Losses	%	9.00%	8.93%	10.93%	10.31%			9.50%	9.50%	9.50%	9.50%
Time to Process	Days	5.88	8.10	8.99	6.07	7.26	1.53	8	8	8	8
Time to Connect	Days	3.99	4.54	3.79	6.13	4.61	1.06	5	5	5	5