

band

SCHEDULE J.1.2.1: PROPOSED PERFORMANCE BAND FOR NETWORK PERFORMANCE AND SERVICE PERFORMANCE EXCEPT CALL CENTER

	Description	Performance Bands						
		SAIFI	CAIDI	Planned SAIDI	Voltage Violation	System Loss	Time to Process	Time to Connect
Performance Target		5.37	1,178.85	76.57	4.5%	9.5%	8.0	5.0
Standard Deviation		2.07	511.64	30.31			1.5	1.1
Performance greatly below target	Actual value more than 2 standard deviations above the target value	SAIFI > 9.5	CAIDI > 2,202.13	SAIDI > 137.19	Probability of voltage violation greater than or equal to 6.5%	Not Applicable	Actual > 11	Actual => 7.2
Target not achieved	Actual value more than 1 standard deviation, but less than 2 standard deviation, above the target value	7.44 < SAIFI <= 9.5	1,690.49 < CAIDI <= 2,202.13	106.88 < SAIDI <= 137.19	Probability of voltage violation between 5.5% and 6.5%	Not Applicable	9.5 < Actual <= 11	6.1 < Actual <= 7.2
Performance as per expectation	Actual value between 1 standard deviation above and 1 standard deviation below the target value	3.3 <= SAIFI <= 7.44	667.21 <= CAIDI <= 1,690.49	46.26 <= SAIDI <= 106.88	Probability of voltage violation on or between 3.5% and 5.5%	8.5% <= Sysloss <= 9.5%	6.5 <= Actual <= 9.5	3.9 <= Actual <= 6.1
Target exceeded	Actual value more than 1 standard deviation, but less than 2 standard deviation below the target value	1.23 <= SAIFI < 3.3	155.57 <= CAIDI < 667.21	15.96 <= SAIDI < 46.26	Probability of voltage violation between 2.5% and 3.5%	7.0% <= Sysloss < 8.5%	5 <= Actual < 6.5	2.8 <= Actual < 3.9
Target greatly exceeded	Actual value less than 2 standard deviations below the target value	SAIFI < 1.23	CAIDI < 155.57	SAIDI < 15.96	Probability of voltage violation less than or equal to 2.5%	Sysloss < 7%	Actual < 5	Actual < 2.8