

MACTAN ELECTRIC COMPANY, INC.
LAPU-LAPU CITY

J. PERFORMANCE INCENTIVE SCHEME

J1. Price-linked Incentive Scheme

J1.1 and J2.2. Details of Scheme Proposed and Price-linked Incentive Scheme

Performance index	Units	Weighting	TARGET BANDS				
			A	B	C	D	E
System average interruption frequency index(SAIFI)	Number	0.2	29.50	32.00	37.00	47.00	
Customer average interruption duration index (CAIDI)	Minutes	0.2	816.00	873.00	987.00	1,215.00	
Planned system average interruption duration index(planned SAIDI)	Minutes	0.15	3,641.00	3,694.00	3,800.00	3,906.00	
Probability of voltage levels falling within prescribed limits	%	0.1	4.00%	8.00%	16.00%	24.00%	
System losses	%	0.05	7.00%	8.50%	9.50%		
Average time to process applications for Regulated Distribution Services	Days	0.15	1.00	3.00	5.00	7.00	
Average time to connect premises to the Regulated Distribution System	Days	0.15	2.00	4.00	6.00	9.00	

J2. Guaranteed Service Level Scheme

J2.1 and J2.2. Detailed of Scheme Proposed and Proposed Target Levels

Performance Measure	Threshold	Penalty Level
Customers experiencing a total duration of sustained service interruptions in a Regulatory Year that exceeds the threshold	Maximum duration of 90 hours per Regulatory Period.	Php 1.98 per breach of the proposed threshold
Customers experiencing a number of sustained service interruptions in a Regulatory Year that exceeds the threshold	Maximum duration of 80 hours per Regulatory Period.	Php 2.90 per breach of the proposed threshold
Restoration of supply to a customer after a fault on the secondary distribution network taking longer than the threshold time	Within 12 hours	Php 2.90 per breach of the proposed threshold
Customer connection not provided on the day agreed with the customer	15 days	Php 156.68 per breach of the proposed threshold

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